



Email Scams

2024-03-25 - Lin Kelly - Announcements

Member Minder Pro Wants You to Be Safe Online

Email scams are on the rise, and we want to assist you in being vigilant against potential scams that could cause you losses. The criminals behind these scams send emails that look like they may have been sent by DACdb, iMembersDB, Member Minder Pro, a Rotarian, a Rotary District or Zone Leader, or another company using realistic logos and other features designed to trick you. They do this so they can steal your or your club members' information or your money. Many times, their emails ask you to complete a survey, fill out a form, or provide a listing of your club member data, and in return, they promise to send you something for free. In a recent scam campaign, they also suggested to be the District Gover-Elect and want to improve communications by collecting all of your club members' data. Please do not fall for any of this information. If you want to be certain of the veracity of the email, the recommended action is to reach out separately to the purported sender to verify that they are really asking for this information. If not, an alert should go out to the district from your district leader. You also need to be very careful of any email attachments or links they ask you to click on.

These emails are NOT from DACdb, iMembersDB, Member Minder Pro, or a Rotarian, and the bad actors who send them did NOT get your email address from our systems. Many times, they will do a search engine lookup of the person they are impersonating and try to trick or lure you by impersonating a familiar name to you. Do not fall for it!

We want you to know about these scams so you can protect yourself and your personal information. Here are a few tips to help you avoid email scams:

- Be suspicious of any email that asks for any of your personal information or your club member's information, any credit card number, or any password or account information. Do not give it any information until you have verified the veracity of the email

request! Remember that all Organizational Leaders already have access to you club's and members' information through our systems and there is no reason for them to ask for this independently.

- **Look for spelling or grammar errors - email scams are often poorly written.**
- **Review the actual email address from the sender - scam emails often come from unusual addresses. Sometimes the email address could mimic something close to what their actual email address is, but look at that email address carefully. Be especially careful if you are reviewing the email address on your mobile device. You will want to verify that email address against the one in our systems to be sure they are the same. If not, do not reply or respond! Alert the Organizational Leader this scammer is purporting to be.**

While DACdb, iMembersDB, Member Minder Pro, and Rotarians do occasionally send out surveys to help us serve you better, you will NEVER be asked for your credit card number or address in exchange for completing a survey. You also should never be asked to send information about any of your club members to an Organizational Leader. These are scams and do not fall for them!

Please be careful with your financial, personal and club membership data, and if you receive a scam email that looks like it came from DACdb, iMembersDB, Member Minder Pro, or an Organizational Leader, please forward it to: reportascam@memberminderpro.com.

Thank you,

Your Member Minder Pro Team